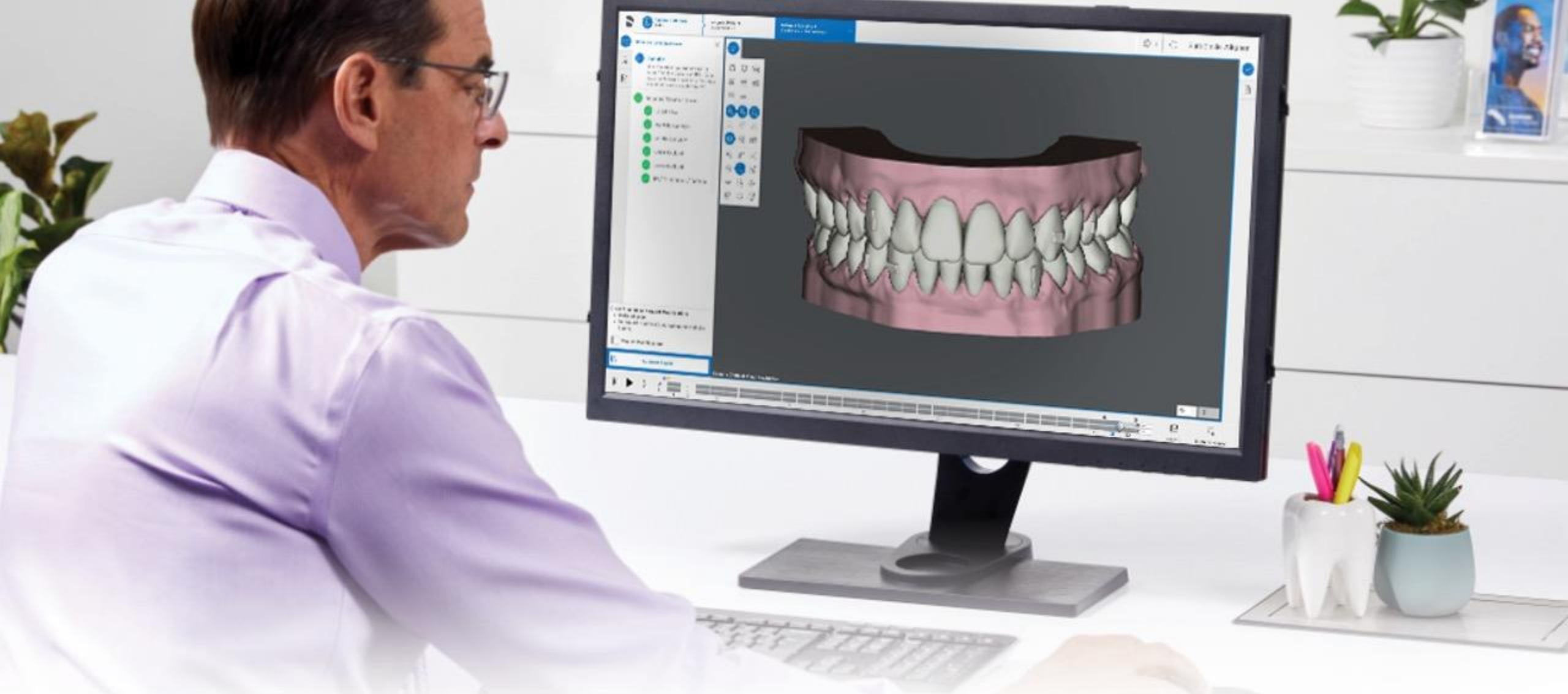

Enhancements in SureSmile® October 2022 Release

User Enhancements in SureSmile® October Release

Important Note: After every SureSmile® Advanced & Ortho software update, we recommend clearing your browser cache to remove any remnants of the old version to optimize software performance. The steps to follow depend on the browser you are using, and are linked here for your convenience:

- Steps for Google Chrome
- Steps for Mozilla Firefox
- Steps for Apple Safari

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User Enhancements in SureSmile® October Release

- **SureSmile® Terminology**: Updates to various SureSmile® terms *(SureSmile® Ortho & SureSmile® Advanced)*
- **New Patient Creation:** Improvements to date of birth entry *(SureSmile® Ortho)*
- **Tasks Tab:** Improvements to clickable links *(SureSmile® Ortho & SureSmile® Advanced)*
- **Customer Holds:** Process to release customer holds streamlined *(SureSmile® Ortho & SureSmile® Advanced)*
- **Aligner Staging:** Improvements to scanned attachments *(SureSmile® Ortho & SureSmile® Advanced)*
- **Aligner Staging:** Automatic application of slits & buttons *(SureSmile® Ortho & SureSmile® Advanced)*
- **Shipments Tab:** Sort by Order Date by default *(SureSmile® Ortho & SureSmile® Advanced)*

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SureSmile® Terminology: Updates to various SureSmile® terms

Previous Term	New Term
CBCT Premium option ($) *(SureSmile® Ortho)*	Include CBCT data ($) *(SureSmile® Ortho)*
Provide Information	Action Needed
Fixed	Do not move
Displacements	Tooth Movements
Gap/Intersection	Spacing/Intersection
Event Info	IPR/Attachments
Order Prints	Order 3D Prints
Patient Notes	Practice Internal Notes
MACROS (in Product Notes)	Prescription
Shipped Setup & Staging *(in Product Notes)*	Removed
Aligner Processing: Ship setup/ aligner. Opened the browser. *(in Product Notes)*	Removed
Aligner Processing: Finished scan and created setup. *(in Product Notes)*	Removed
Created setup stages Plan 1. *(in Product Notes)*	Removed
Eyeball Icon	Clock Icon

See Appendix for additional information and screenshots

Impacted: SureSmile® Ortho & Advanced

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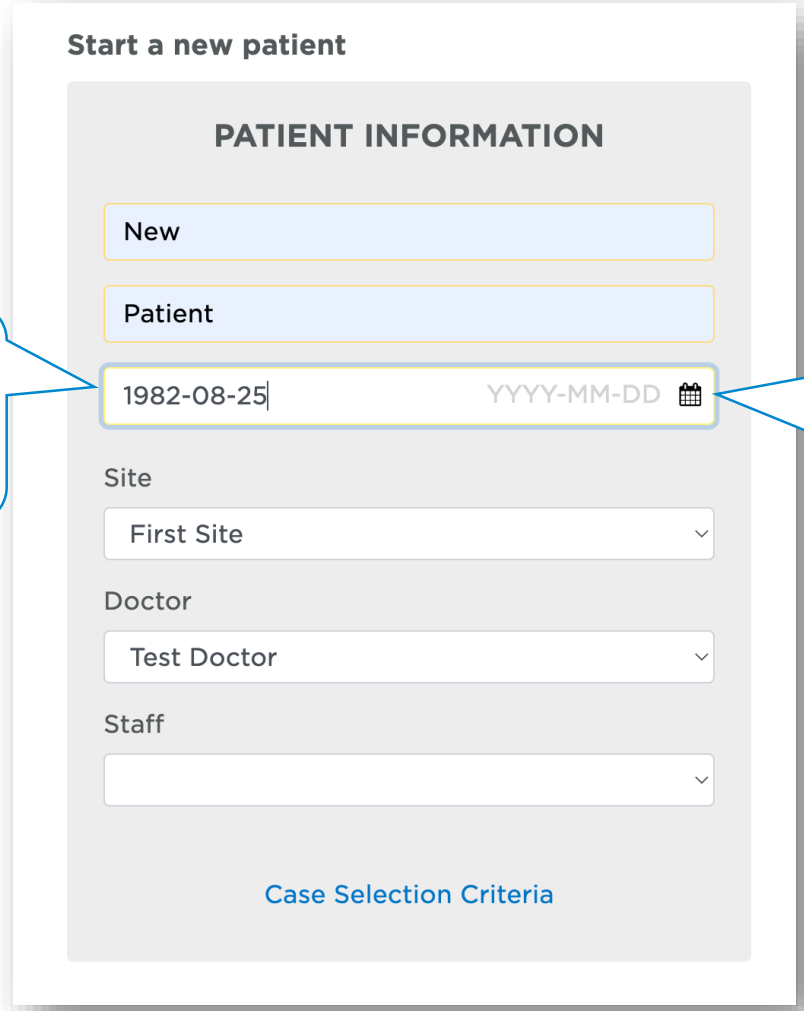
New Patient Creation: Improvements to date of birth entry

Impacted: SureSmile® Ortho

You can now type in the patient's date of birth when creating a new patient



You can still click on the calendar icon to display the calendar

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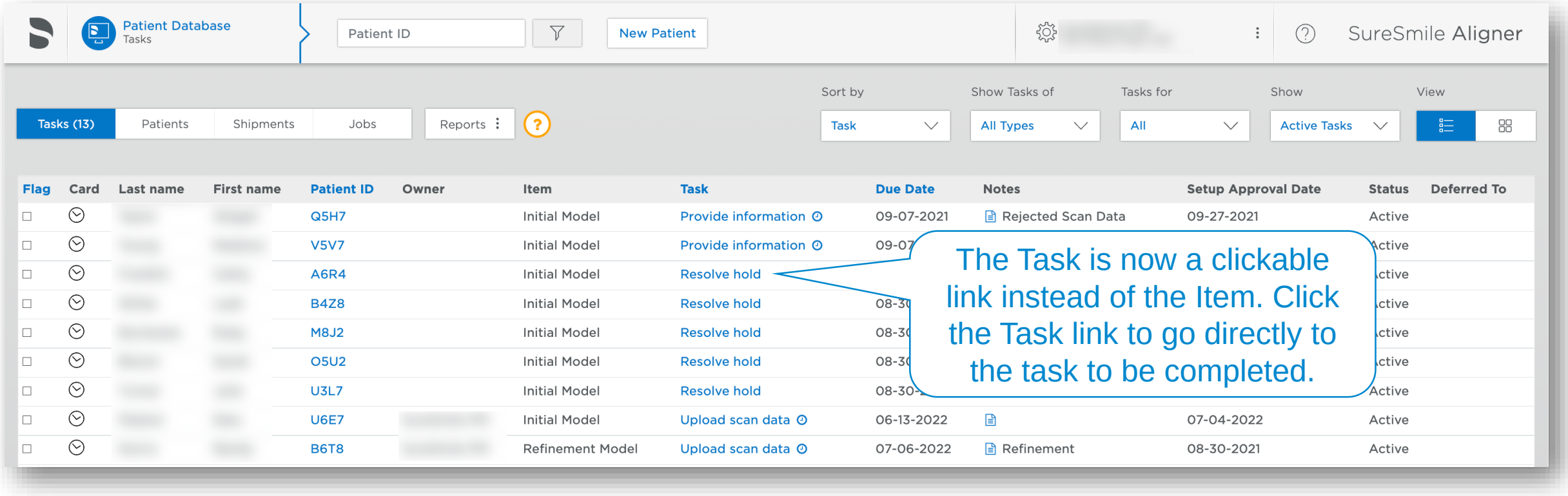
Tasks Tab: Improvements to clickable links

Impacted: SureSmile® Ortho & Advanced



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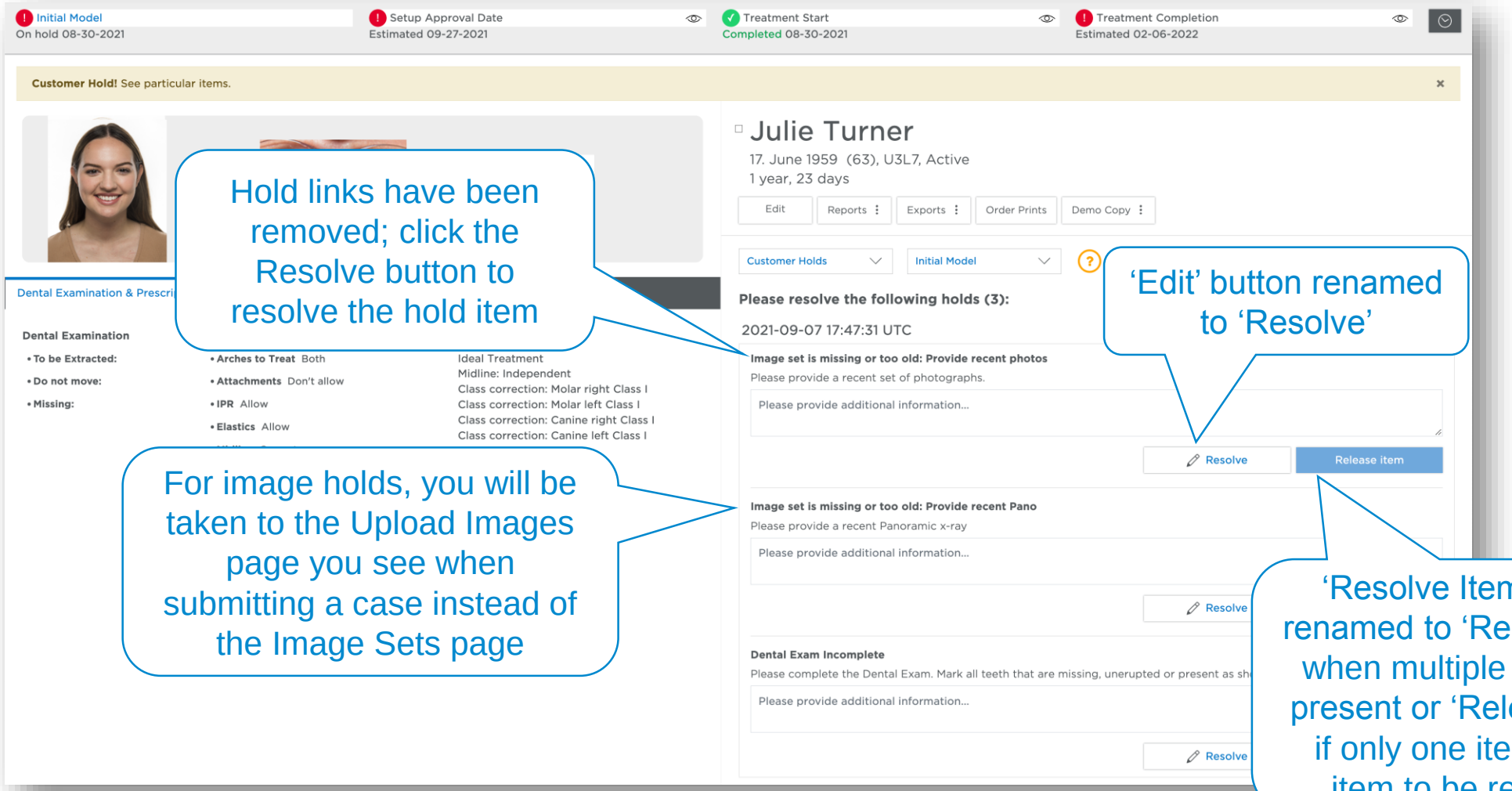
Customer Holds: Process to release customer holds streamlined

Impacted: SureSmile® Ortho & Advanced



Hold links have been removed; click the Resolve button to resolve the hold item

'Edit' button renamed to 'Resolve'

For image holds, you will be taken to the Upload Images page you see when submitting a case instead of the Image Sets page

'Resolve Item' button renamed to 'Release Item' when multiple holds are present or 'Release Hold' if only one item or last item to be resolved.

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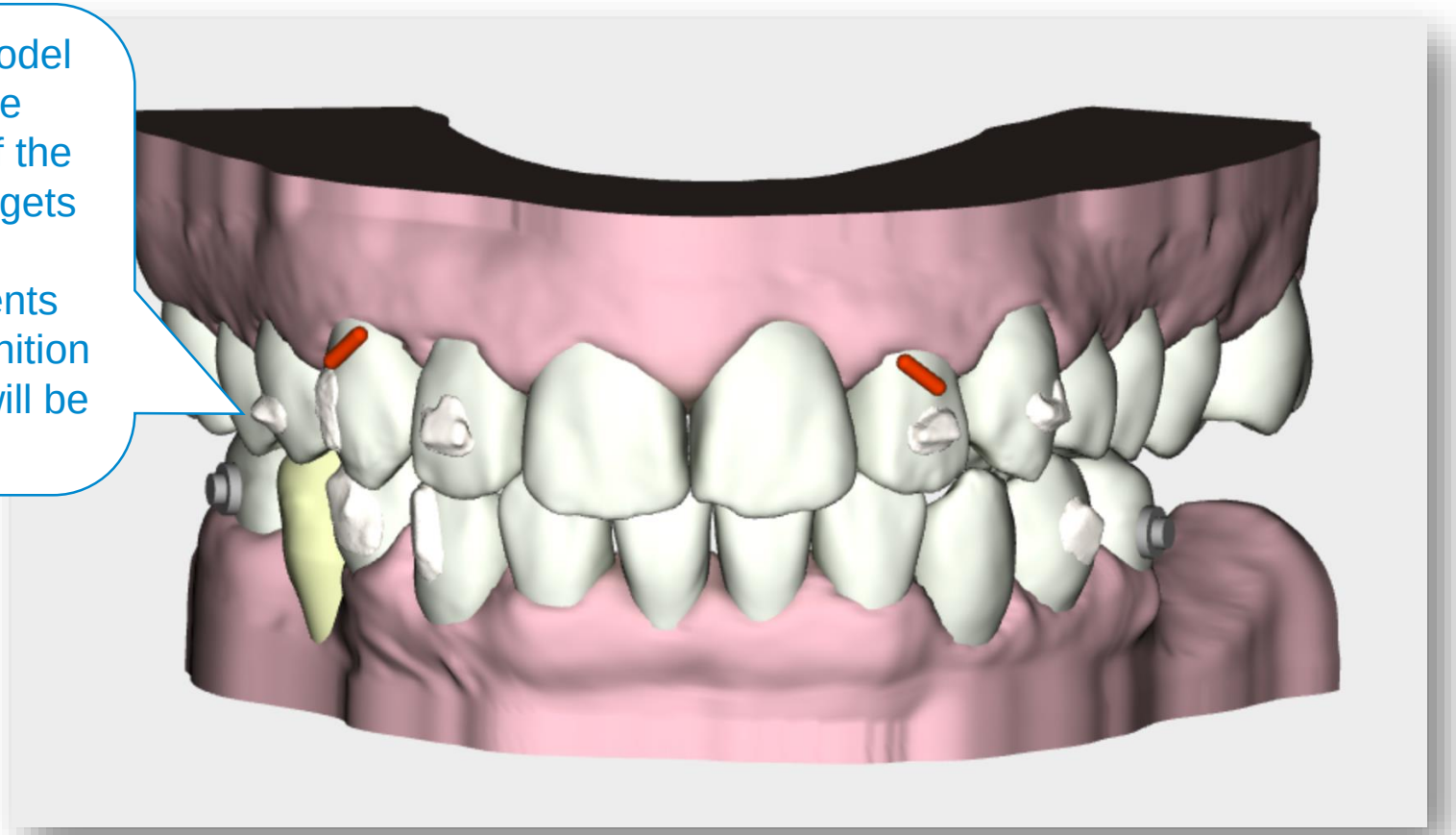
Aligner Staging: Improvements to scanned attachments

Impacted: SureSmile® Ortho & Advanced

When scanned attachments on the model are processed in the Digital Lab, the system recognizes the flash as part of the attachment, highlighting it red when it gets too close to the gingiva. With this enhancement, the scanned attachments will no longer turn red, and flash recognition has been improved so that less flash will be present on the model.



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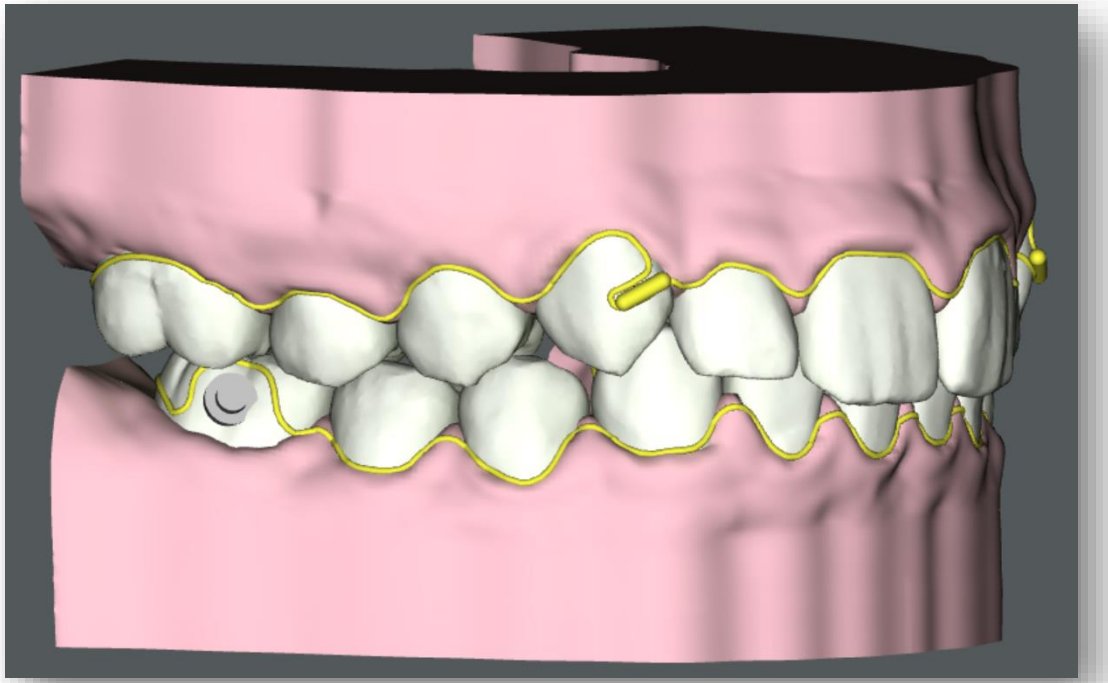
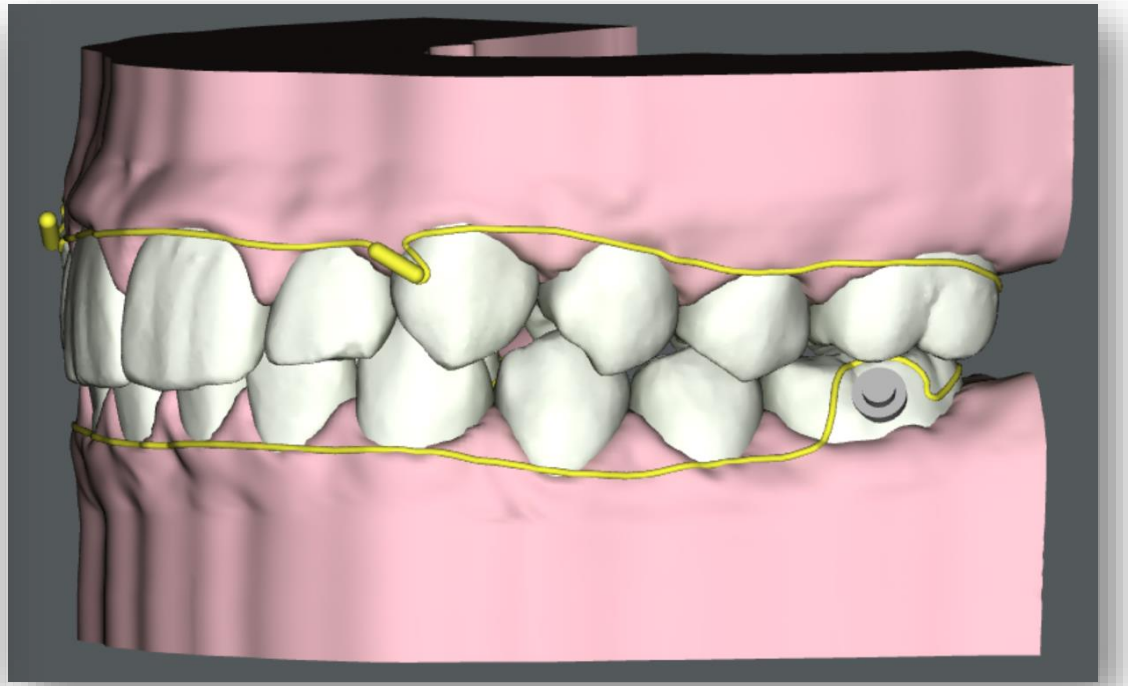
Aligner Staging: Automatic application of slits & buttons

Impacted: SureSmile® Ortho & Advanced

Slits and buttons are now placed automatically in cases where Class elastics were applied. This includes Full-service and DIY Aligner cases. For other elastics, the slits and buttons will still need to be manually applied.





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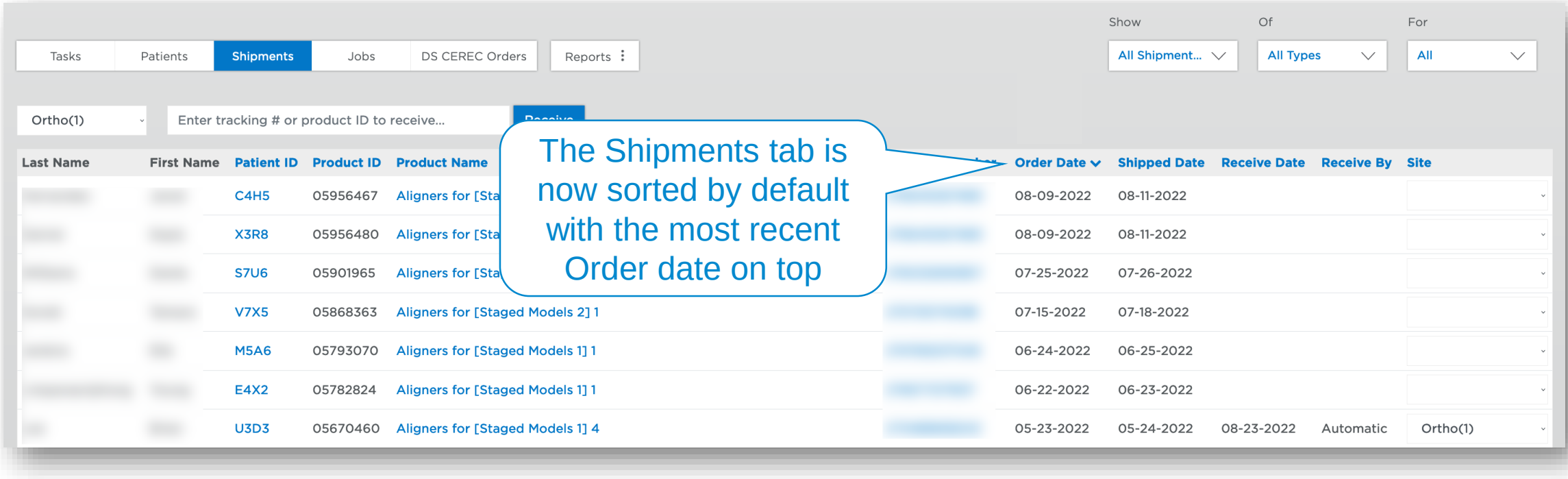
Shipments Tab: Sort by Order Date by default

Impacted: SureSmile® Ortho & Advanced



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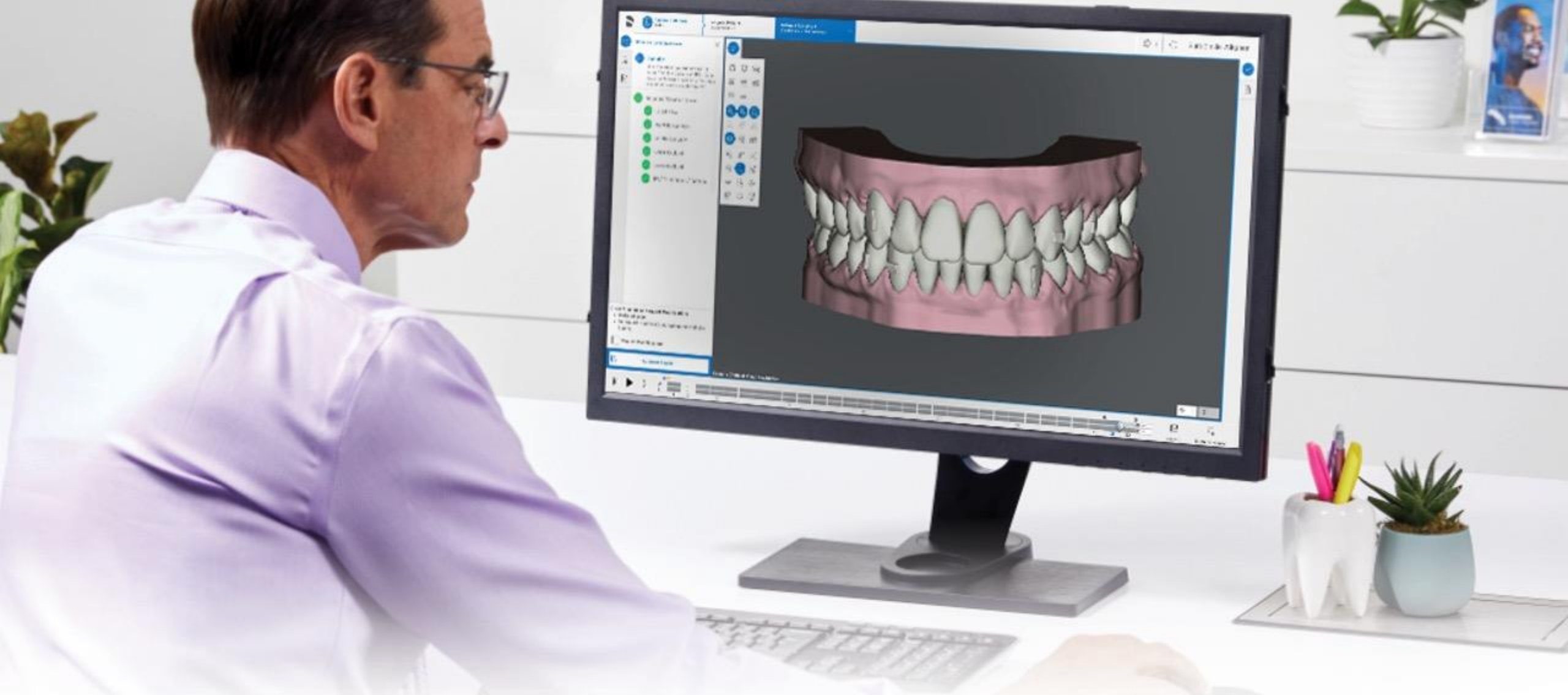


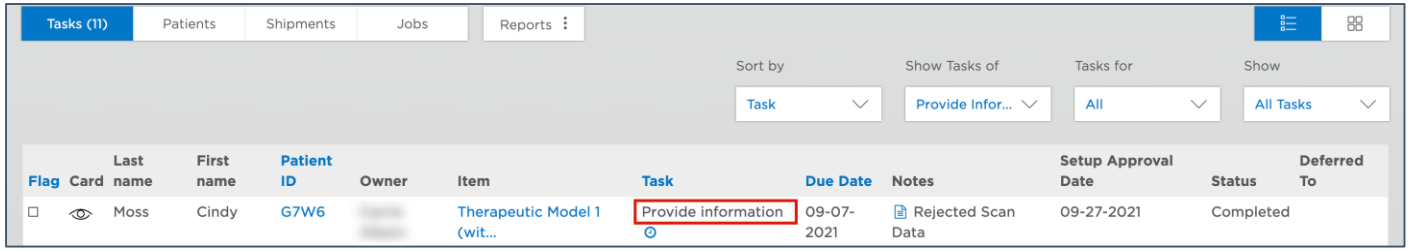
Appendix: SureSmile® Terminology Updates

Provide Information

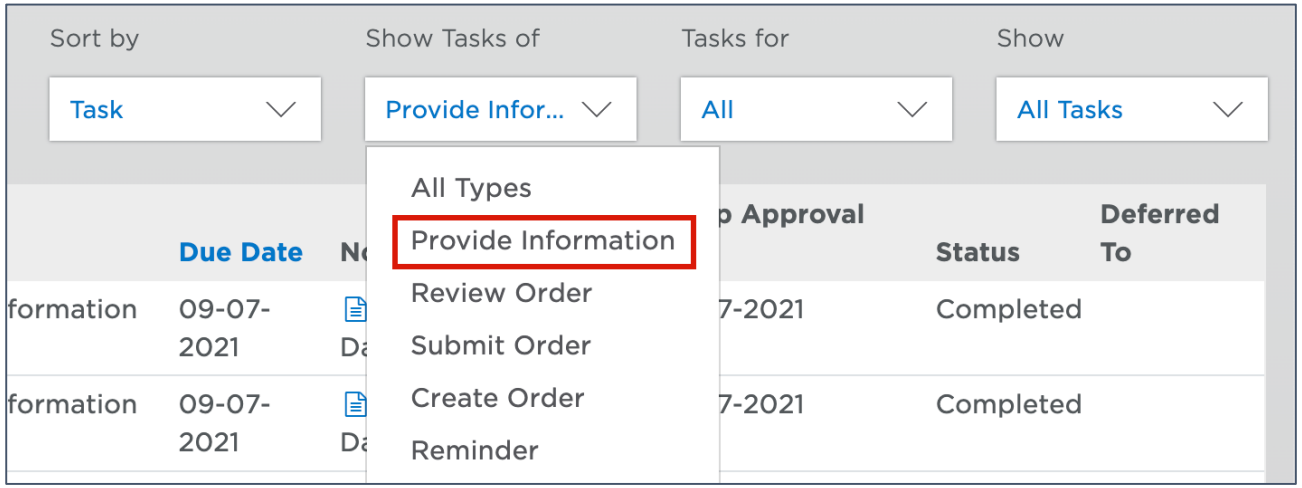
Existing Term: Provide Information
New Term: Action Needed

Description: Case status
Platform(s) affected: Aligner, Ortho, Advanced

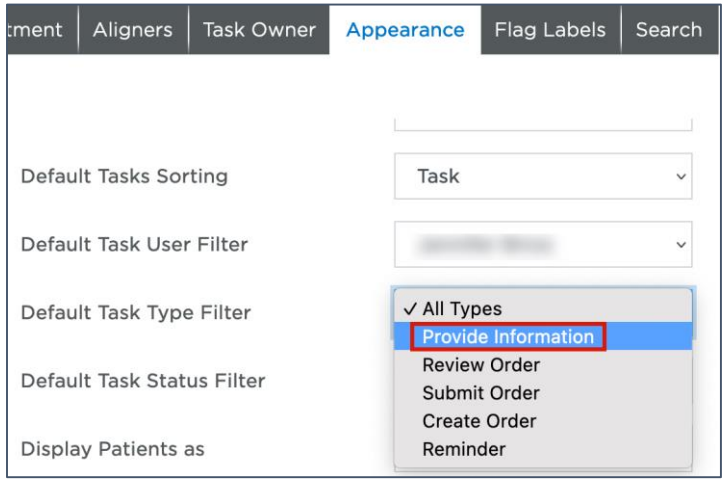
- Tasks page overview



- Tasks sorting dropdown “Show Tasks of”



- Preferences > Appearance



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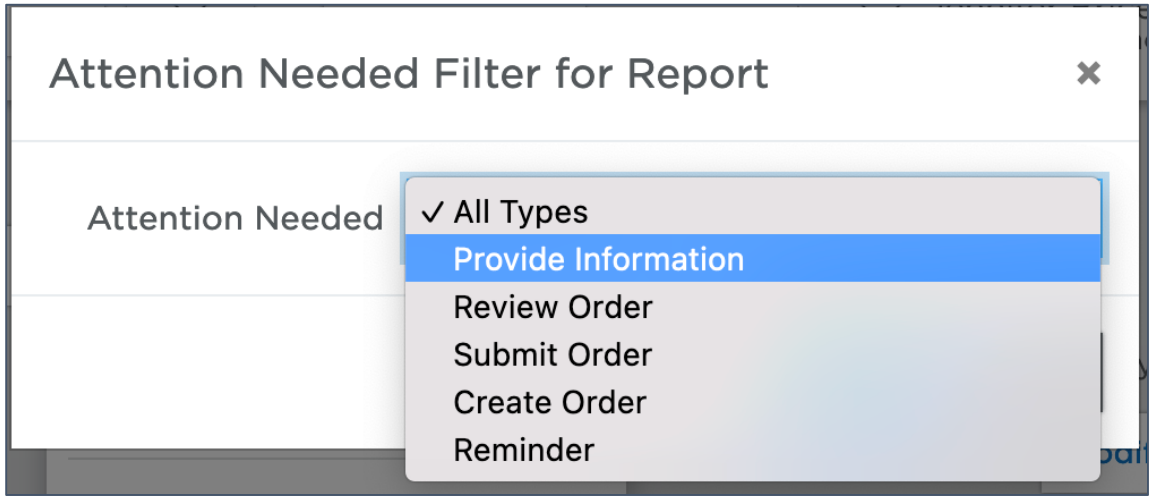
Provide Information Continued

Existing Term: Provide Information
New Term: Action Needed

Description: Case status
Platform(s) affected: Aligner, Ortho, Advanced

Reports



Attention Needed Report

suresmile

September 12, 2022 6:31 PM

[redacted]

provide_info Items needing attention - 6

Patient ID	Patient Name	Items	State	Item Date
B5I7	[redacted]	Provide information	OrderRejected	05-05-2022
C3Q8	[redacted]	Provide information	OrderRejected	05-05-2022
N3D4	[redacted]	Provide information	OrderRejected	04-15-2022
P7E7	[redacted]	Provide information	OrderRejected	09-15-2021
T2Z8	[redacted]	Provide information	OrderRejected	05-05-2022
U3L7	[redacted]	Resolve hold	InProduction	08-30-2021

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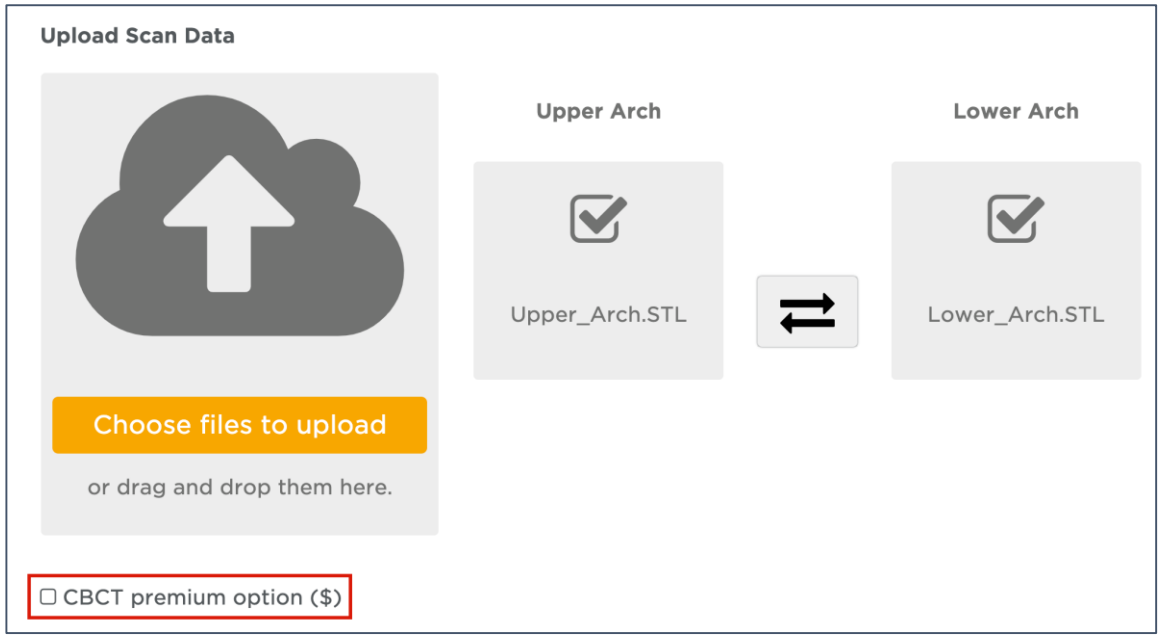
CBCT Premium Option

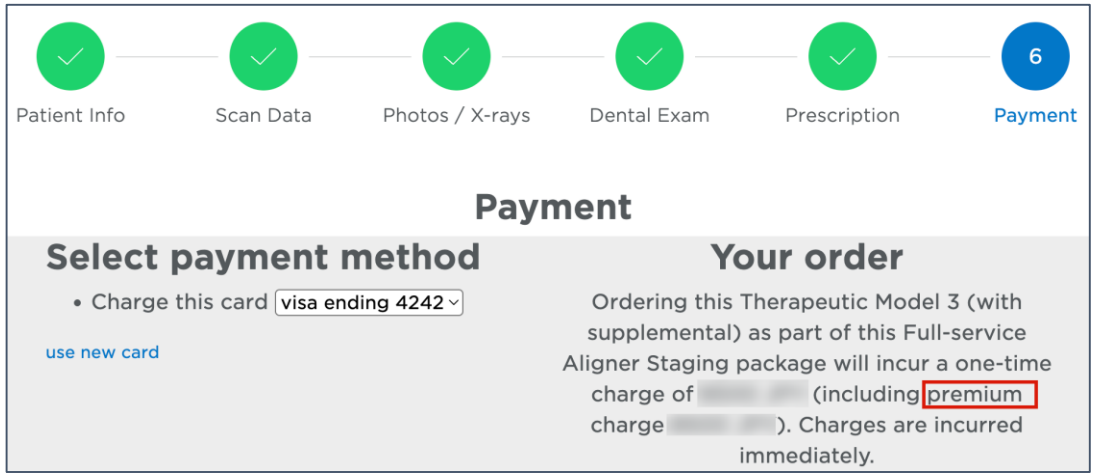
Existing Term: CBCT Premium Option ($)
New Term: Include CBCT data ($)

Description: Upload Scan Data page in case order
Platform(s) affected: Aligner, Ortho

Upload Scan Data page



Payment page



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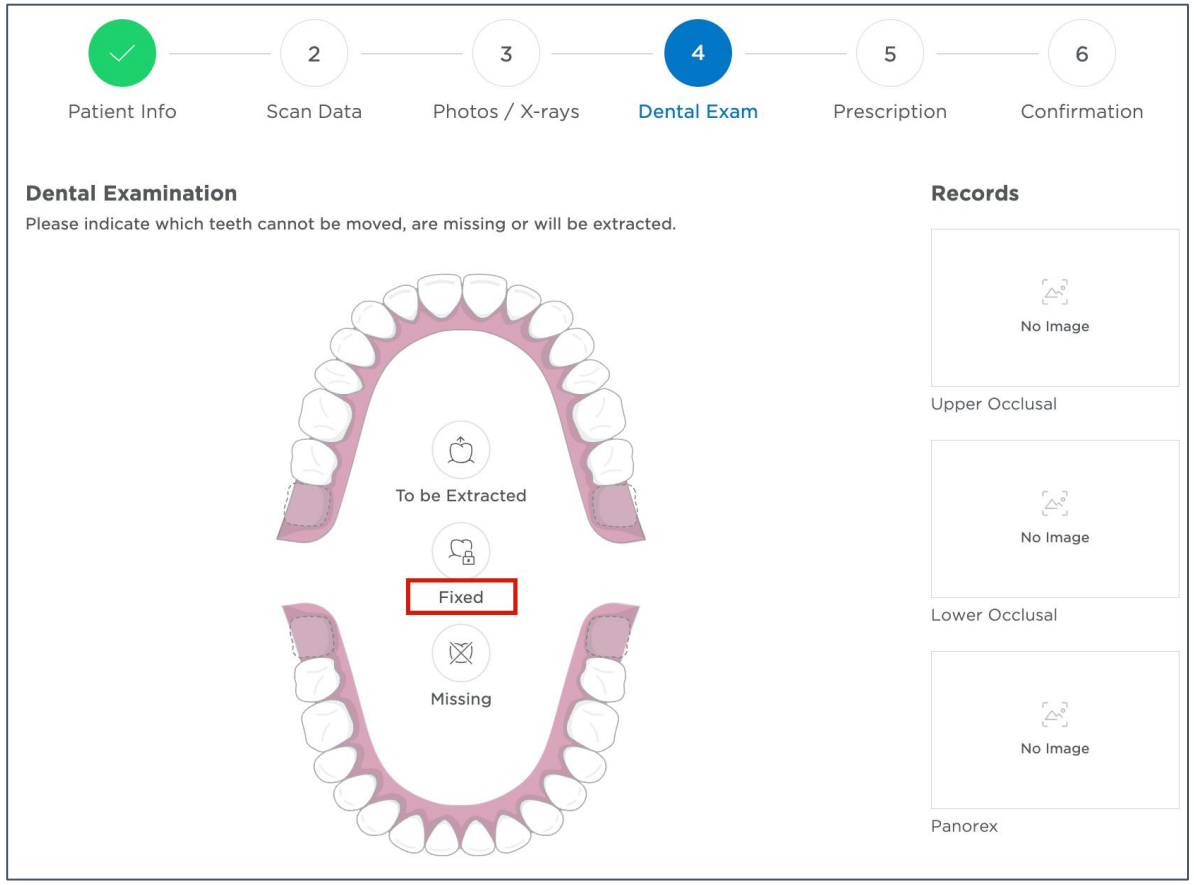
Fixed

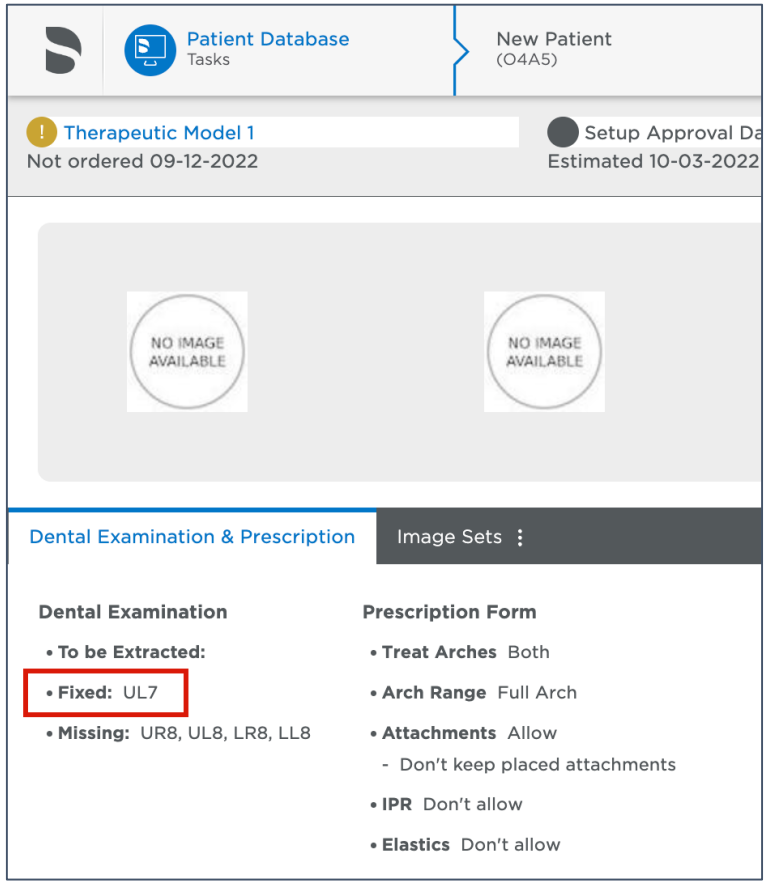
Existing Term: Fixed
New Term: Do not move

- Dental Exam page (Aligner only)



Description: Dental Exam in case order
Platform(s) affected: Aligner, Ortho, Advanced

- Patient Overview page (Aligner only)



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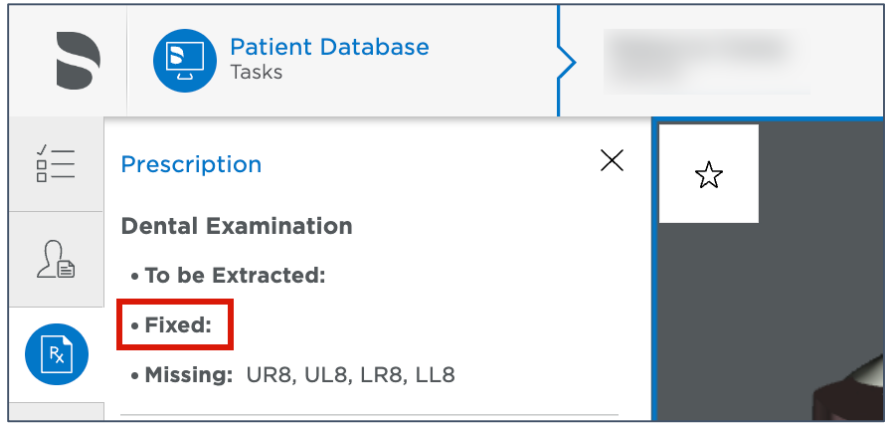
Fixed Continued

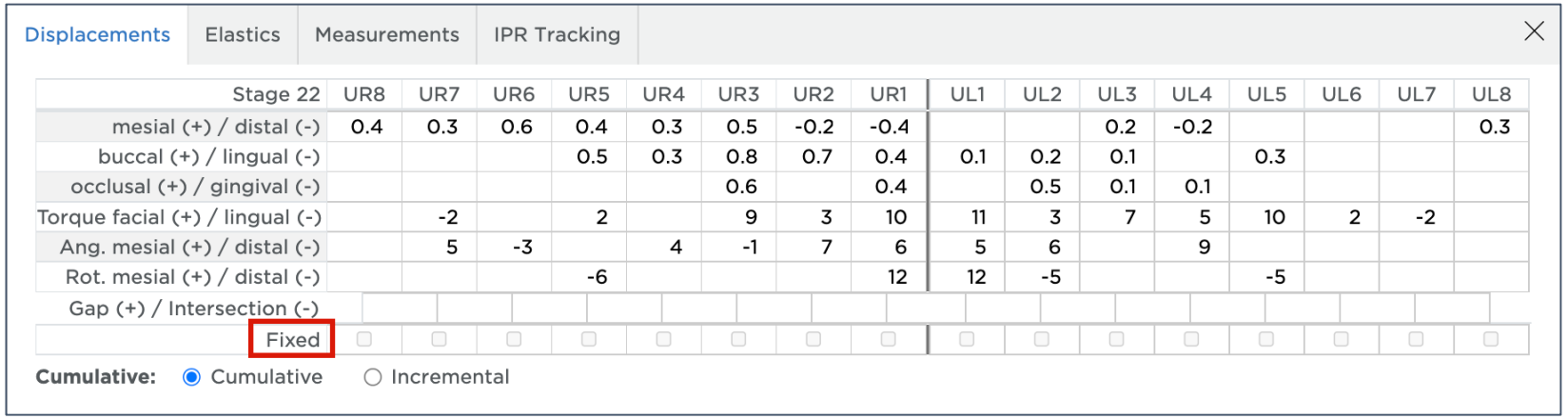
Existing Term: Fixed
New Term: Do not move

Description: Dental Exam in case order
Platform(s) affected: Aligner, Ortho, Advanced

Product Overview Prescription (Aligner only)



Displacements tab (Aligner, Ortho, Advanced)



Stage 22	UR8	UR7	UR6	UR5	UR4	UR3	UR2	UR1	UL1	UL2	UL3	UL4	UL5	UL6	UL7	UL8
mesial (+) / distal (-)	0.4	0.3	0.6	0.4	0.3	0.5	-0.2	-0.4			0.2	-0.2				0.3
buccal (+) / lingual (-)				0.5	0.3	0.8	0.7	0.4	0.1	0.2	0.1		0.3			
occlusal (+) / gingival (-)						0.6		0.4		0.5	0.1	0.1				
Torque facial (+) / lingual (-)		-2		2		9	3	10	11	3	7	5	10	2	-2	
Ang. mesial (+) / distal (-)		5	-3		4	-1	7	6	5	6		9				
Rot. mesial (+) / distal (-)				-6				12	12	-5			-5			
Gap (+) / Intersection (-)																
Fixed	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

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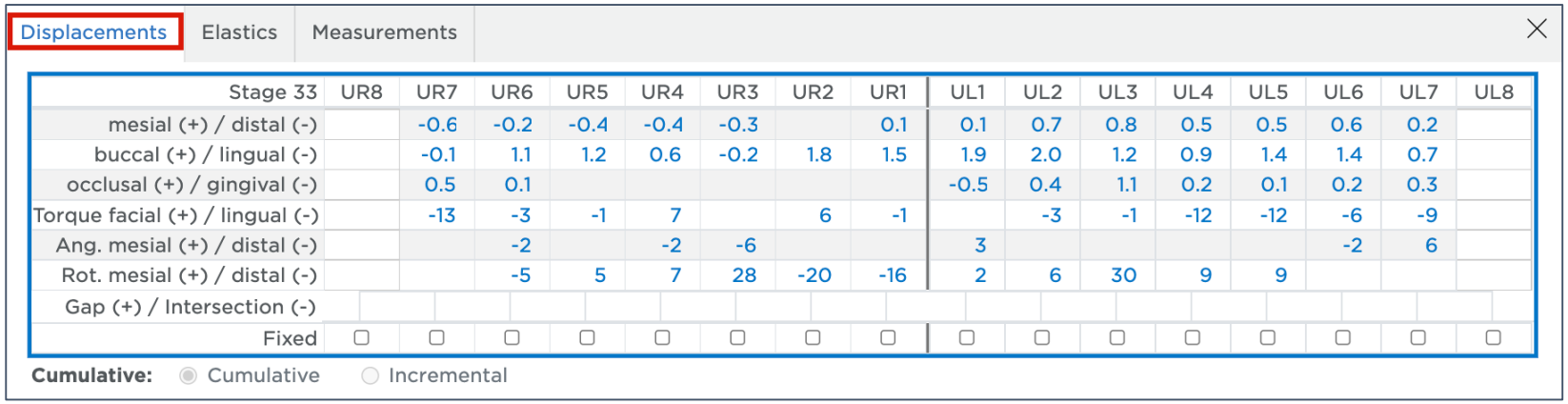
Displacements

Existing Term: Displacements
New Term: Tooth Movements

Description: tooth movement table in treatment planning
Platform(s) affected: Aligner, Ortho, Advanced

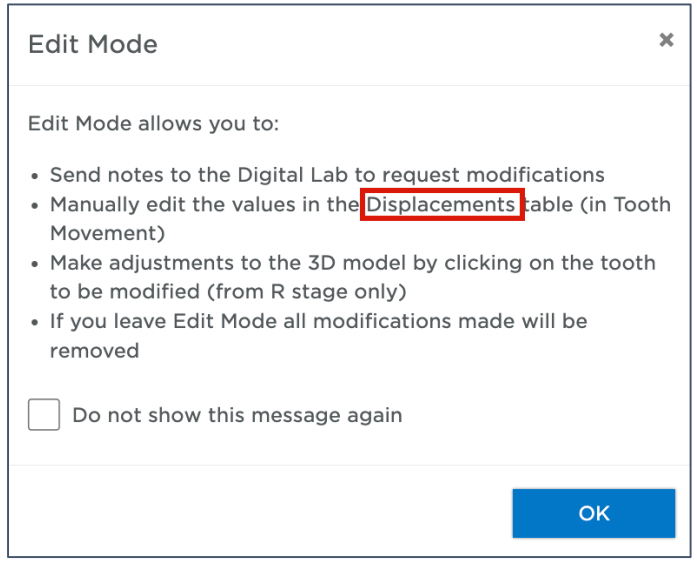
- Tab in Tooth Movement pop-up in Aligner / tab in treatment planning workspace in Ortho / Advanced



Stage 33	UR8	UR7	UR6	UR5	UR4	UR3	UR2	UR1	UL1	UL2	UL3	UL4	UL5	UL6	UL7	UL8
mesial (+) / distal (-)		-0.6	-0.2	-0.4	-0.4	-0.3		0.1	0.1	0.7	0.8	0.5	0.5	0.6	0.2	
buccal (+) / lingual (-)		-0.1	1.1	1.2	0.6	-0.2	1.8	1.5	1.9	2.0	1.2	0.9	1.4	1.4	0.7	
occlusal (+) / gingival (-)		0.5	0.1						-0.5	0.4	1.1	0.2	0.1	0.2	0.3	
Torque facial (+) / lingual (-)		-13	-3	-1	7		6	-1		-3	-1	-12	-12	-6	-9	
Ang. mesial (+) / distal (-)			-2		-2	-6			3					-2	6	
Rot. mesial (+) / distal (-)			-5	5	7	28	-20	-16	2	6	30	9	9			
Gap (+) / Intersection (-)																
Fixed	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

Cumulative: ◉ Cumulative ○ Incremental

- Request Modifications Information Pop-up



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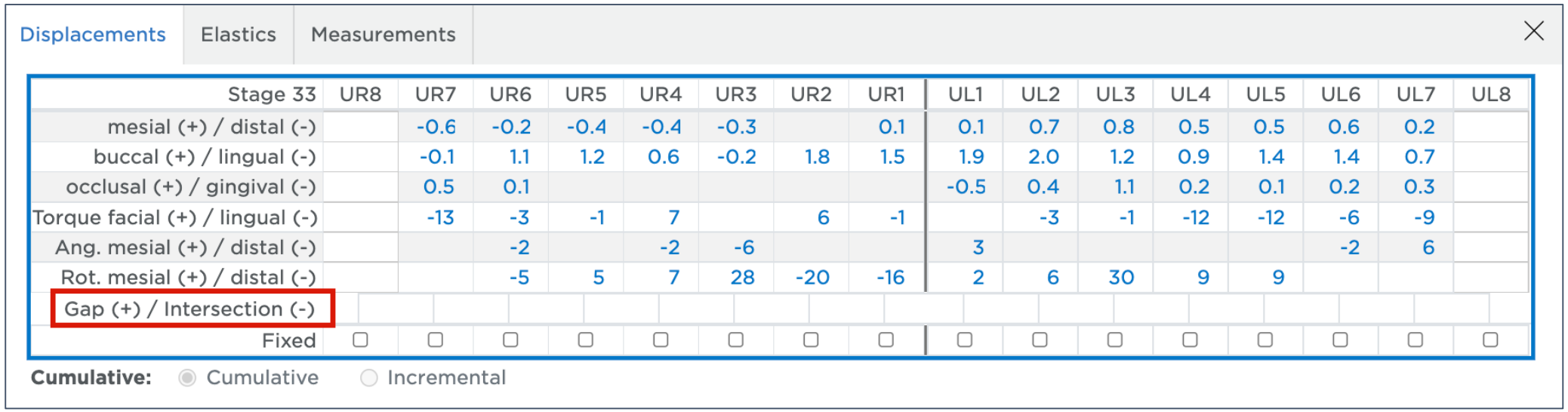
Gap / Intersection

Existing Term: Gap / Intersection
New Term: Spacing / Intersection

Description: row in Displacements where spacing and intersections are shown
Platform(s) affected: Aligner, Ortho, Advanced

- Tab in Tooth Movement pop-up in Aligner / tab in treatment planning workspace in Ortho / Advanced



Stage 33	UR8	UR7	UR6	UR5	UR4	UR3	UR2	UR1	UL1	UL2	UL3	UL4	UL5	UL6	UL7	UL8
mesial (+) / distal (-)		-0.6	-0.2	-0.4	-0.4	-0.3		0.1	0.1	0.7	0.8	0.5	0.5	0.6	0.2	
buccal (+) / lingual (-)		-0.1	1.1	1.2	0.6	-0.2	1.8	1.5	1.9	2.0	1.2	0.9	1.4	1.4	0.7	
occlusal (+) / gingival (-)		0.5	0.1						-0.5	0.4	1.1	0.2	0.1	0.2	0.3	
Torque facial (+) / lingual (-)		-13	-3	-1	7		6	-1		-3	-1	-12	-12	-6	-9	
Ang. mesial (+) / distal (-)			-2		-2	-6			3					-2	6	
Rot. mesial (+) / distal (-)			-5	5	7	28	-20	-16	2	6	30	9	9			
Gap (+) / Intersection (-)																
Fixed	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

Cumulative: ◉ Cumulative ○ Incremental

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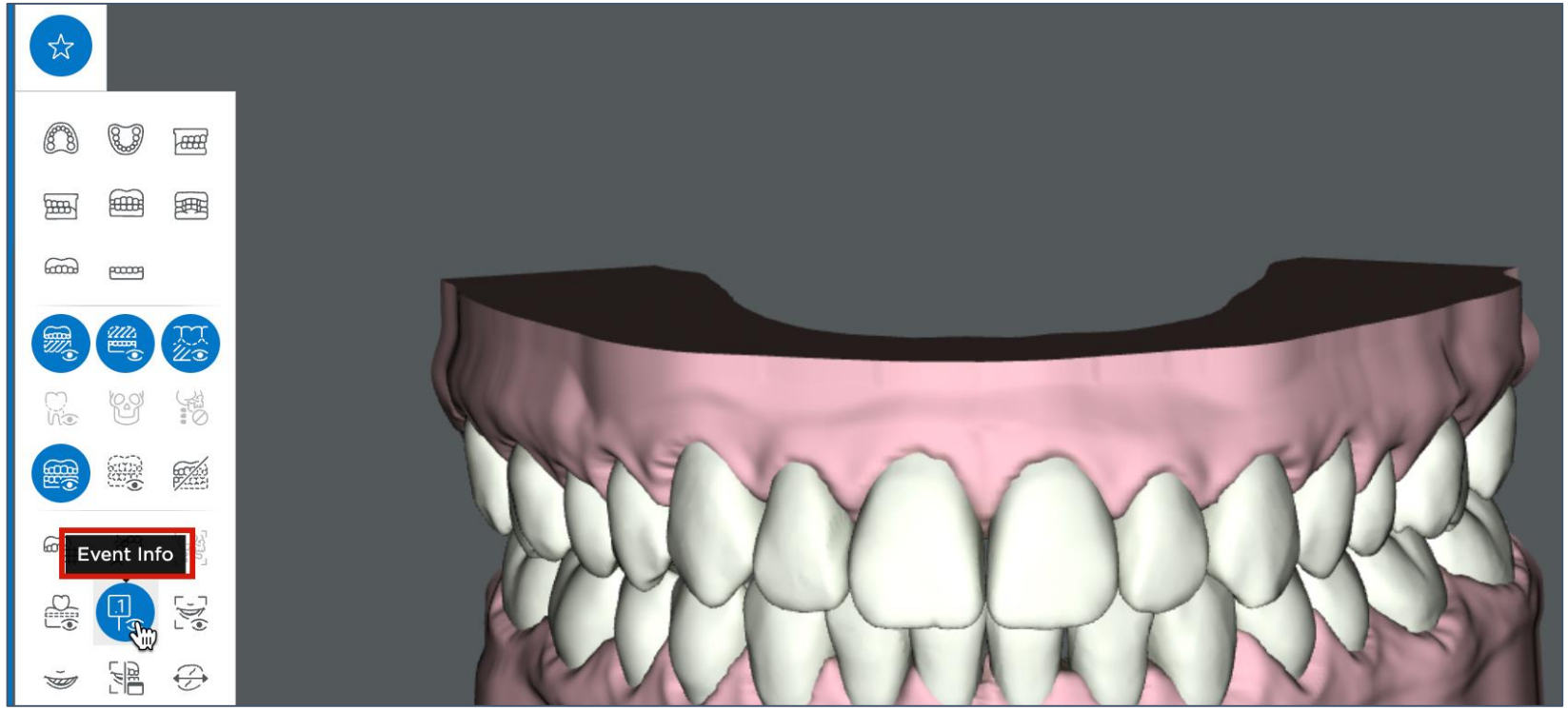
Event Info

Existing Term: Event Info
New Term: IPR / Attachments

Description: tool to see IPR & Attachment labels
Platform(s) affected: Aligner, Ortho, Advanced

- Favorites palette



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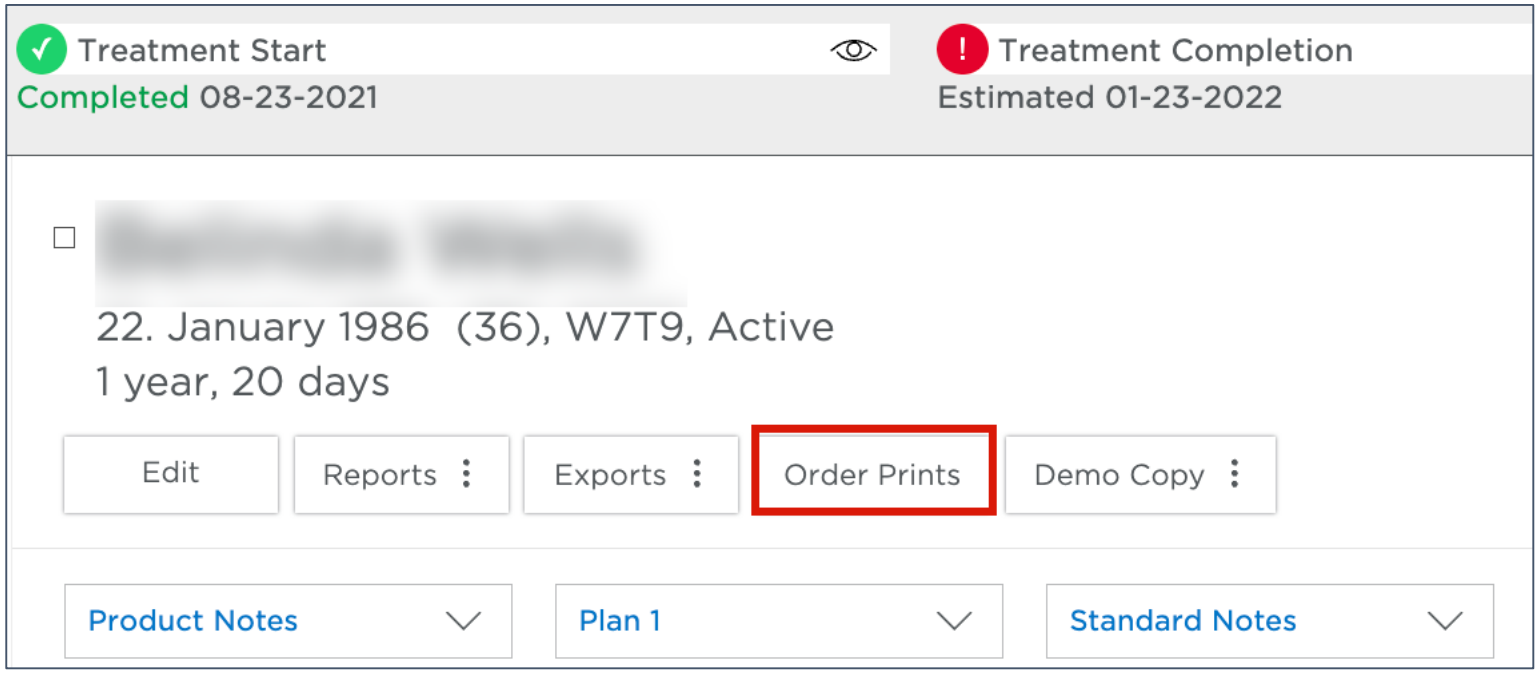
Order Prints

Existing Term: Order Prints
New Term: Order 3D Prints

Description: button on Patient Overview where 3D printed models are ordered
Platform(s) affected: Aligner, Ortho, Advanced

- Patient Overview page



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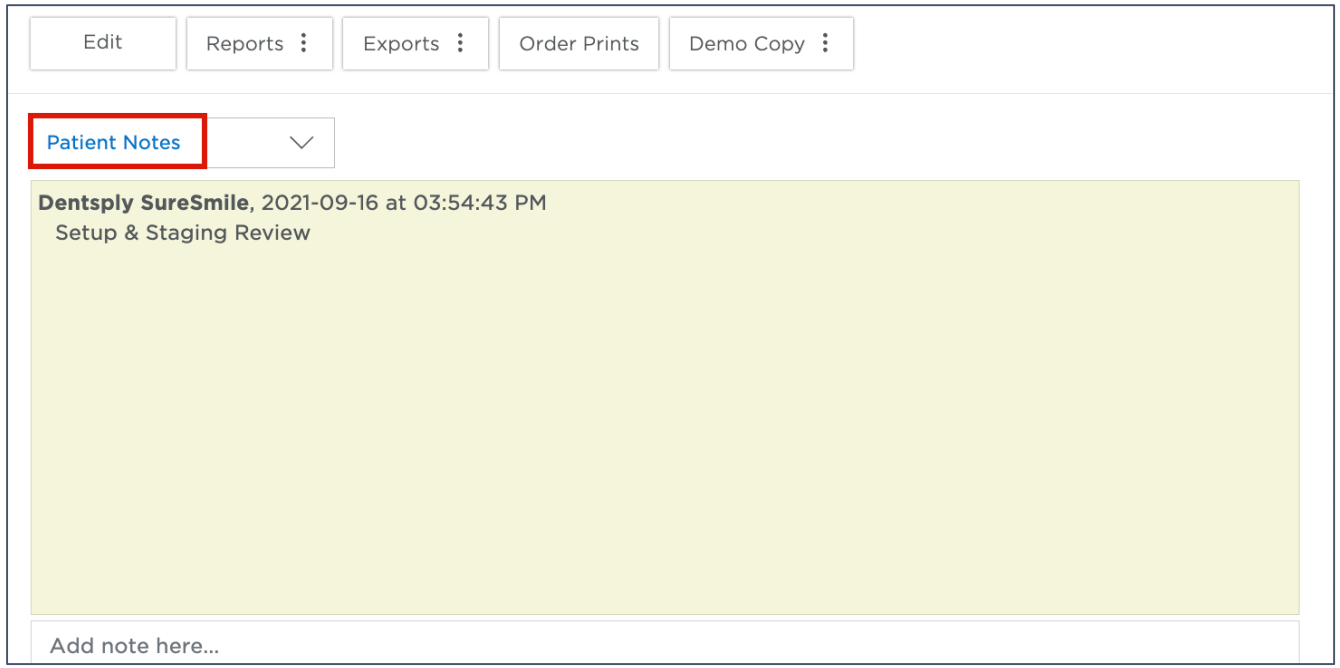
Patient Notes

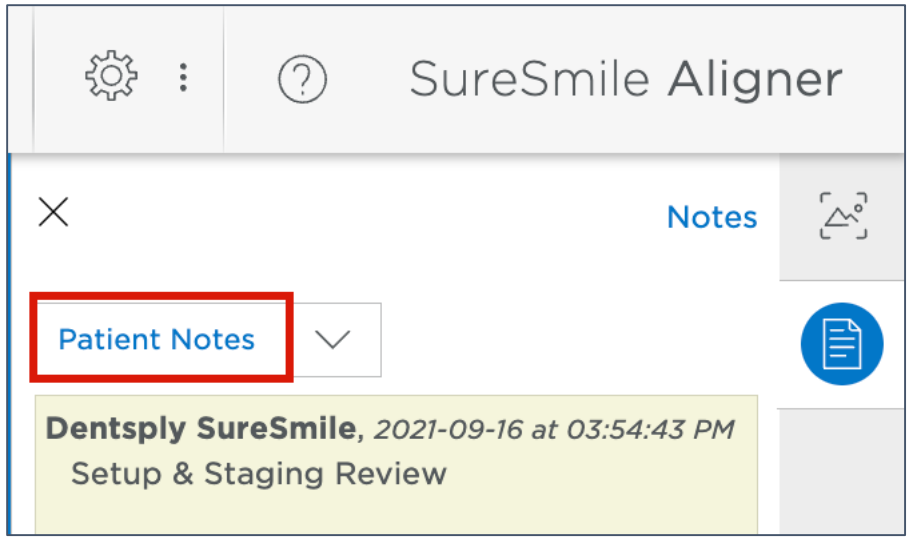
Existing Term: Patient Notes
New Term: Practice Internal Notes

Description: notes section meant for the practice only (not for DL communication)
Platform(s) affected: Aligner, Ortho, Advanced

- Patient Overview page



- Product page (Treatment Planning Workspace)



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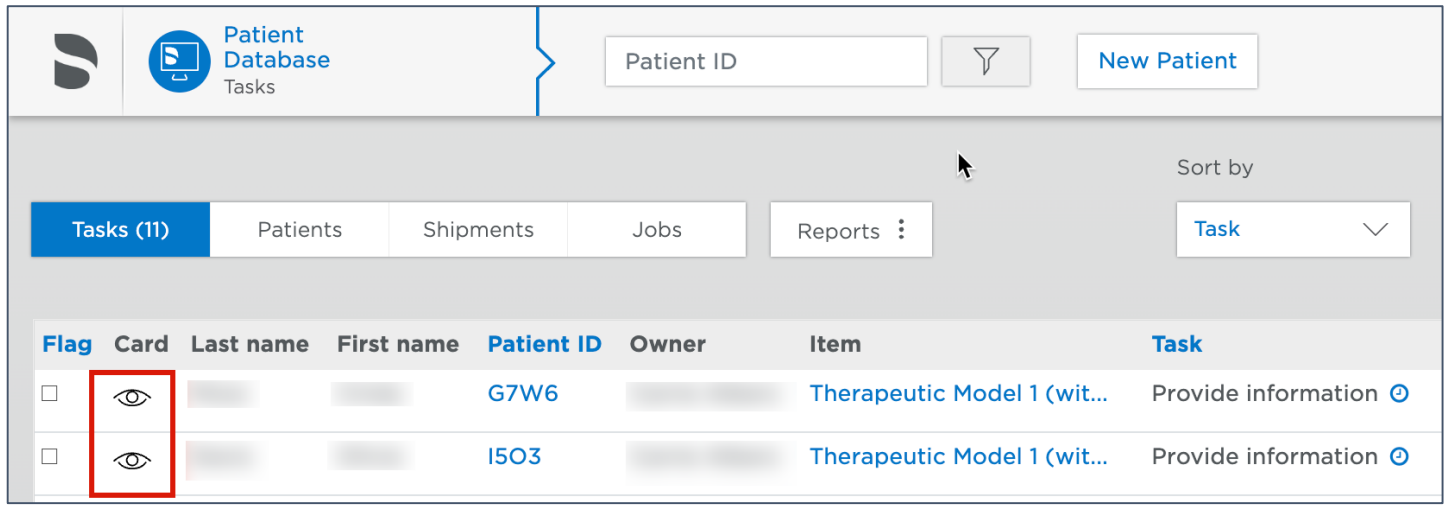
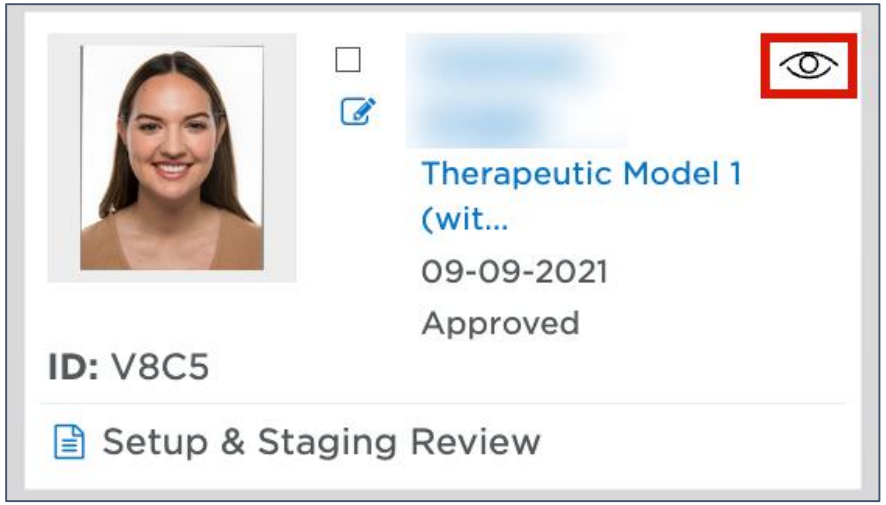
Timeline (Eyeball) Icon

Existing: Eyeball icon
New: Clock icon

Description: icon to open the timeline from the Tasks/Patients tabs
Platform(s) affected: Aligner, Ortho, Advanced

- Patient Card on Tasks and Patients tabs





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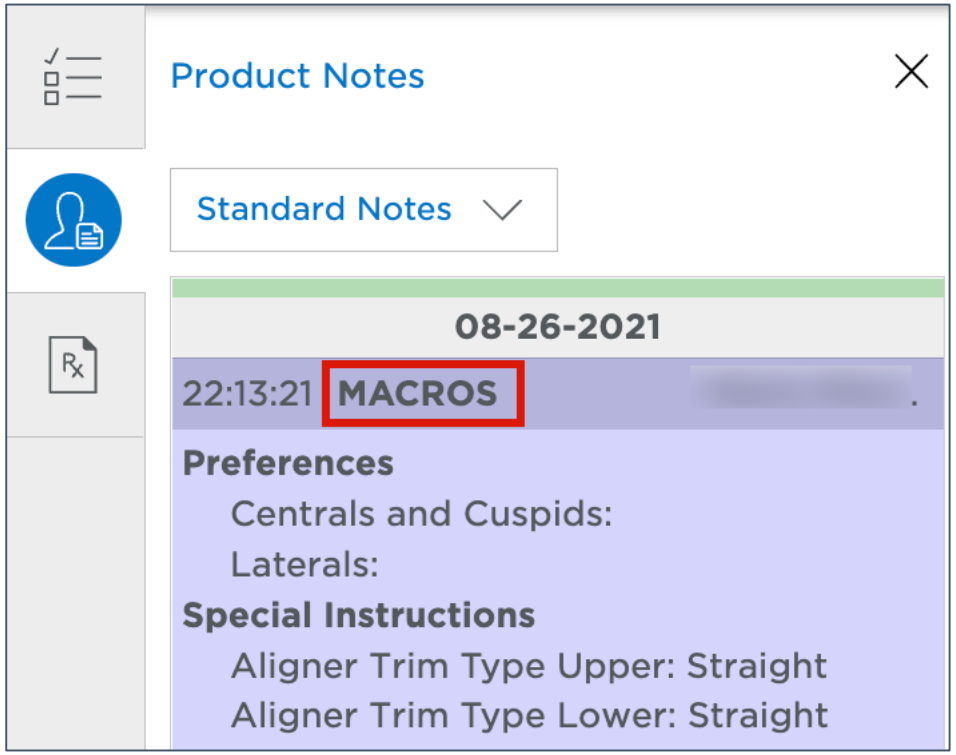
MACROS

Existing Term: MACROS
New Term: Prescription

Description: Appears in Product Notes
Platform(s) affected: Aligner, Ortho, Advanced

Product Notes



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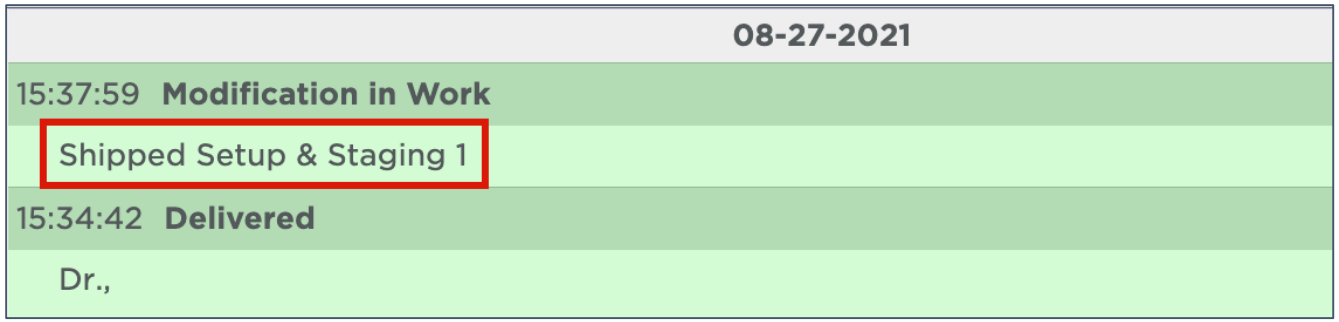
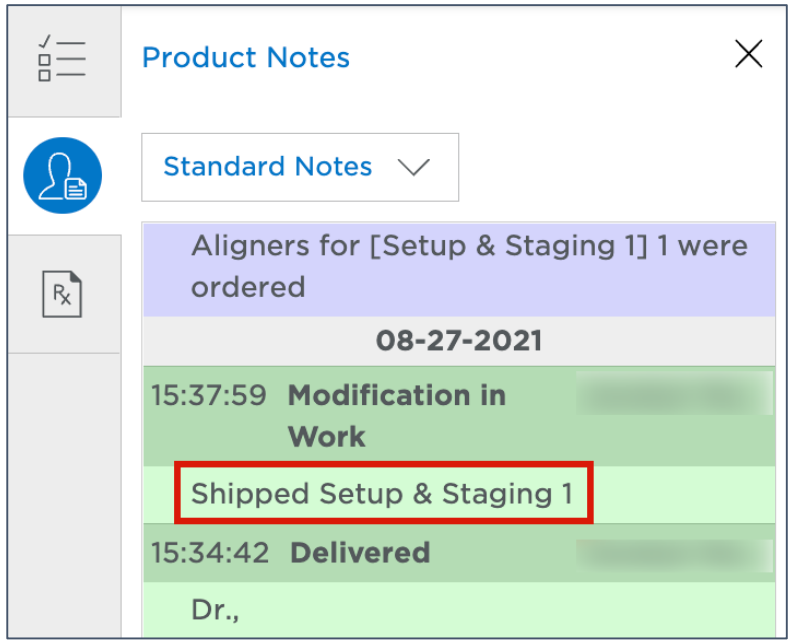
Shipped Setup & Staging 1

Existing Term: Shipped Setup & Staging 1
New Term: NA – Remove term

Description: Appears in Product Notes
Platform(s) affected: Aligner, Ortho, Advanced

Product Notes





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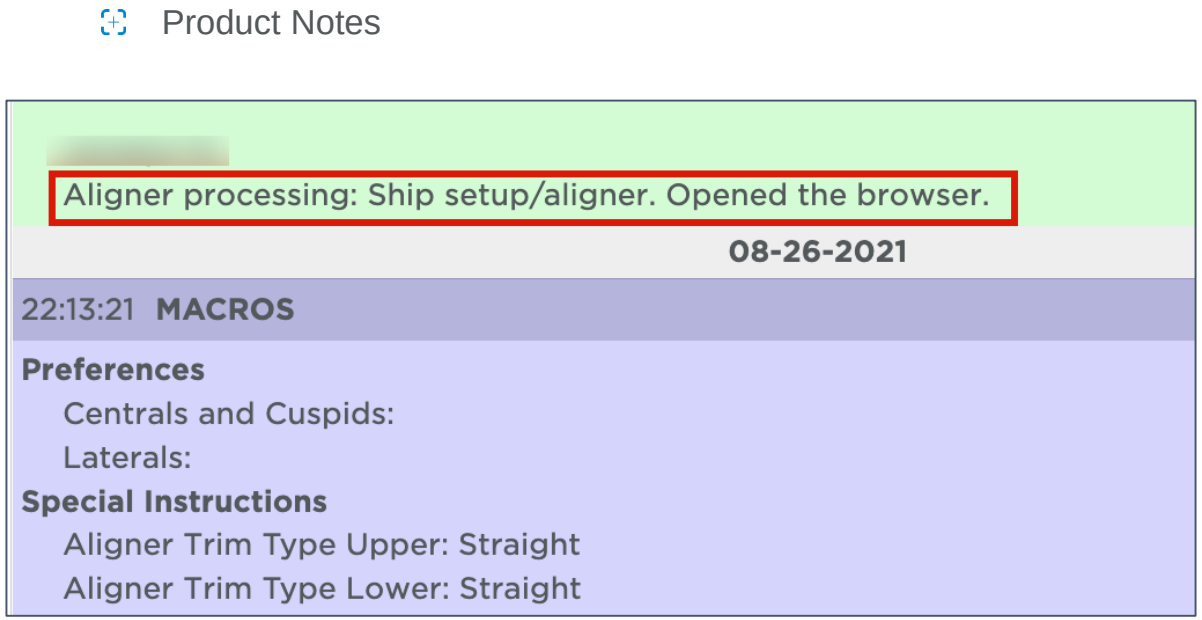
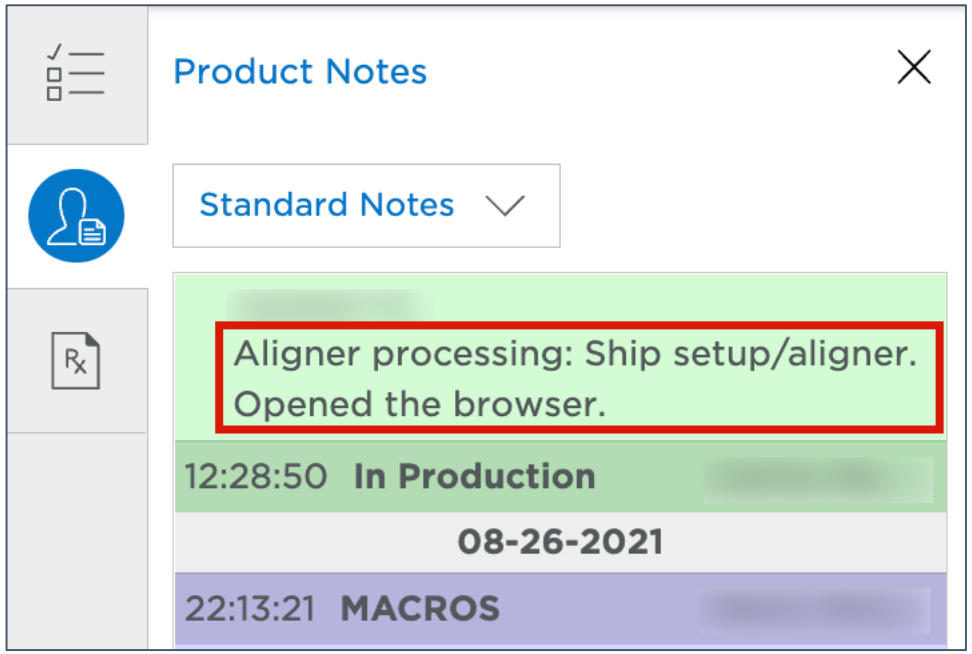
Aligner Processing: Ship setup/aligner. Opened the browser.

Existing Term: Aligner Processing: Ship setup/aligner. Opened the browser.
New Term: NA – Remove term

Description: Appears in Product Notes
Platform(s) affected: Aligner, Ortho, Advanced





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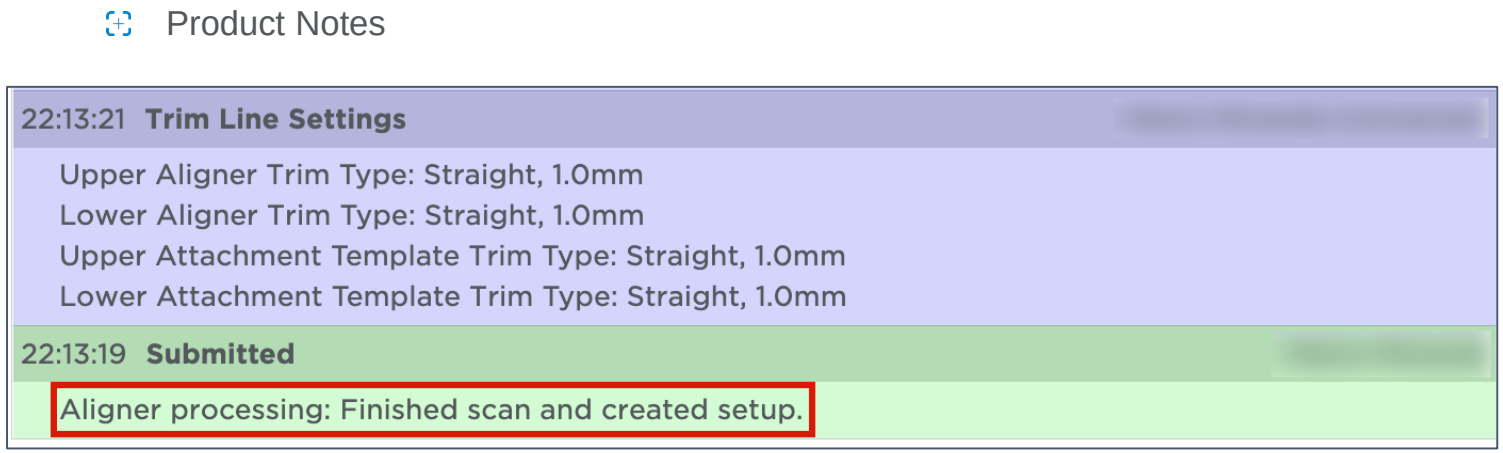
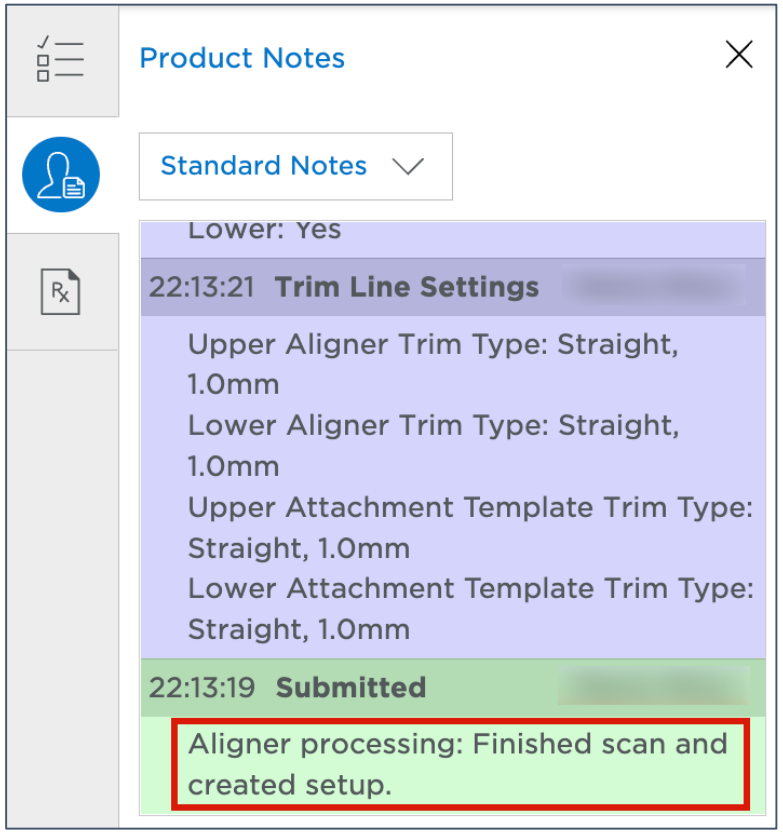
Aligner Processing: Finished scan and created setup

Existing Term: Aligner Processing: Finished scan and created setup.
New Term: NA – Remove term

Description: Appears in Product Notes
Platform(s) affected: Aligner, Ortho, Advanced





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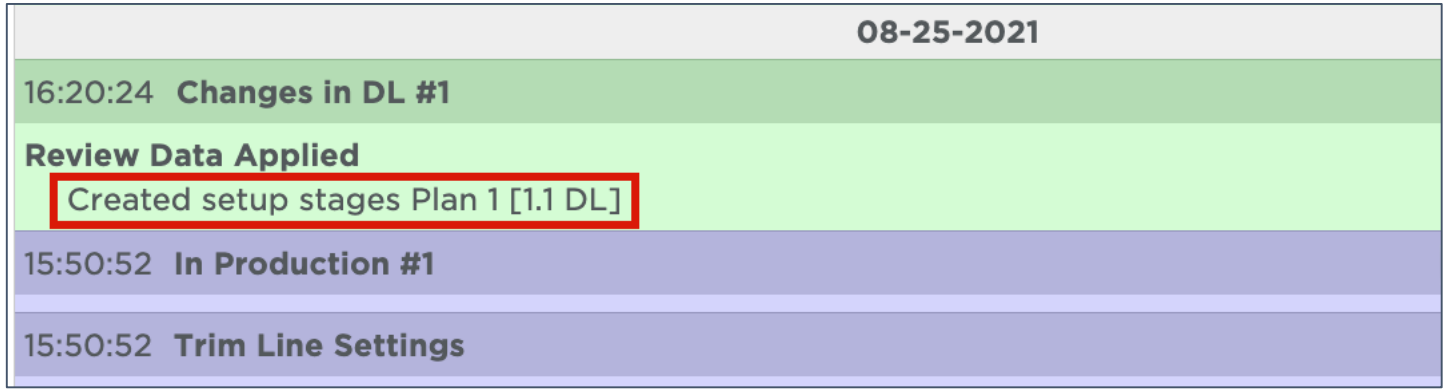
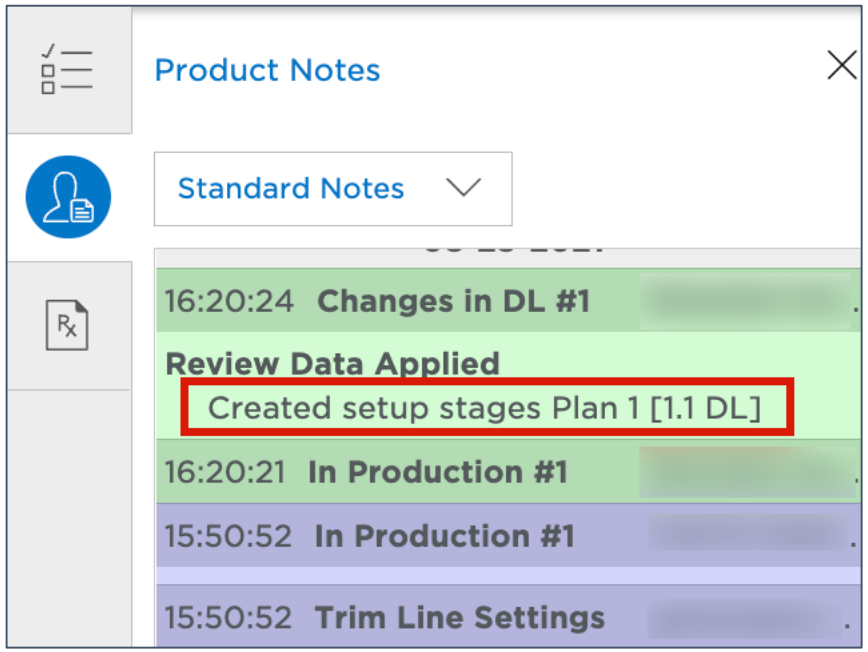
Created setup stages Plan 1 [1.1 DL]

Existing Term: Created setup stages Plan 1 [1.1 DL]
New Term: NA – Remove term

Description: Appears in Product Notes
Platform(s) affected: Aligner, Ortho, Advanced

Product Notes





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